

POLICY FOR QUALITY, ENVIRONMENT AND SAFETY

Since 1976, LMF Biokimica has been the leader in technology in the tanning sector, wherever there are industries prepared to collaborate in a perspective of quality.

The sale of chemical products is always supported by research and development activities and technical service that guarantees the appropriate realization of finished product as requested by the market, but also from the preparation of declarations / certifications that are always more in request in the fashion and automotive sector, as well as all the mandatory technical documentation necessary for the sale of the products themselves.

The medium and small enterprises, which are typical in our tanning sector, therefore find LMF Biokimica a reliable partner to face a market which is always more demanding in terms of quality, innovation, price and respect of environment.

Meanwhile, strategies have been studied to meet the specific needs of large-scale tanning industries, the major part of which are in Veneto district.

The delocalization of the production activities towards countries with lower labour costs has allowed LMF Biokimica to be a further strength of assistance for its customers. It is necessary to form a technical team capable of working abroad and also for a long period. It is convinced that work needs to be followed there where it is.

Always in view of this, we have paid greater attention in identifying intermediaries in various countries that can share our policy and help us to convey it to final customers. These strategies are now confirmed and carried out with commitment, albeit sometimes with difficulty.

LMF Biokimica, working under such complex conditions, considers it essential to count on chemicals of absolute reliability which are purchased from qualified and experienced suppliers in the tanning sector worldwide.

Keeping in mind the greater importance of being able to propose new and innovative products to be distinguished from competitors, we aim at satisfying the needs of customers and gaining their trust.

At the same time, a constant control of supplies enables us to guarantee our customers of meeting their specific quality requirements.

During these years, LMF Biokimica has selected a wide range of products that can meet the needs of tanneries in all phases of the production process from the wet-end to finishing, in which the leather is valued by an aesthetic point of view and for its technical content.

Concrete and ambitious objectives are planned, updated periodically and continued through the involvement of all parties concerned and the adoption of principles in reference to:

PROFESSIONALISM, COMPETENCE AND RESPONSIBILITY
INNOVATION, RELIABILITY AND PRODUCT DIVERSIFICATION
RESPECT OF THE BINDING REQUIREMENTS AND REQUESTS OF CUSTOMERS
PRINCIPLES OF ENVIRONMENTAL SUSTAINABILITY
TIMELINESS OF DELIVERIES
TECHNICAL ASSISTANCE AND AFTER SALE SERVICE
ABILITY TO MANAGE EMERGENCY SITUATIONS
CUSTOMER SATISFACTION
GROWTH OF SALES VOLUME.

With a view to a general growth in environmental awareness and safety and health in the workplace, the Management has deemed it appropriate to equip itself with a Management system compliant with the International Regulatory Standards ISO 9001, ISO 14001 and ISO 45001, which offers the opportunities both to publicly demonstrate the commitment to monitor (and, where possible, reduce) the environmental impacts and safety aspects associated with its activities, products and services, and to have a tool to effectively manage the impacts and risks on the health and safety of workers by pursuing the following macro-objectives:

- *Quality improvement of the products and services offered;*
- *Optimization of relationships with suppliers;*
- *Careful evaluation of each new product/process that LMF Biokimica intends to market;*
- *Periodic evaluation and continuous improvement of the effectiveness of the system, i.e. the performance of the processes and products, from the point of view of quality, the environment and health and safety in the workplace;*
- *Assess the significance of environmental aspects and impacts and risks to the health and safety of workers and incorporate the results into management practice and during the definition of company development plans;*
- *Publicly demonstrate the commitment to monitor, and where possible, reduce, the environmental impacts associated with its activities, products and services;*
- *Promotion of information, education and training initiatives for staff and those who operate on behalf of LMF Biokimica, in order to encourage environmentally correct behavior that complies with the guidelines of this policy and the quality, environment and safety management system implemented;*
- *Full compliance with all legislative and regulatory requirements applicable to its environmental health and safety aspects and its products;*
- *The definition and, if necessary, the updating of emergency procedures for the reduction of environmental impacts due to accidental emissions of matter or energy;*
- *The control and, where possible, the reduction of the environmental aspects associated with its activities, products and services, through a constant search for optimal solutions, aimed at preventing pollution and continuously improving environmental efficiency (use of resources and reduction of waste);*
- *Maintaining an open and transparent dialogue with external stakeholders, including authorities and supervisory bodies*

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- *Periodic review of environmental and health and safety objectives and targets, as well as the adequacy of this policy*
- *Timely management of emergency situations trying to guarantee operational continuity and optimization of resources.*
- *The commitment to consultation and participation of workers or their representative in the main management, risk assessment and control activities.*
- *Commit to the prevention of accidents and occupational diseases by best managing the health and safety risks present during the production process also through the provision of specific training to workers*
- *Pursue the declared improvement objectives, monitor the progress and evaluate whether or not the objectives have been achieved, understanding the reason for the failure to achieve the objectives and extrapolating further ideas for improvement to improve them in the future.*

All company staff and operators who work on its behalf are called upon to implement the defined operational procedures aimed at improving the effectiveness of the Integrated Management System but also at managing the work environments and protecting the safety and health of employees. workers.

Policy, integrated with the above-mentioned objectives and principles, is appropriate to the aim of our organization and communicated to all parties concerned. In case of significant and influential amendments on quality purpose with respect to the entire system, also the quality, Environment and Safety Policy Policy will be re-examined and updated.

Santa Croce sull'Arno, li **10 october 2023**

MANAGEMENT
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